



## COVID-19 DDA Services

*Temporary changes, effective March 13, 2020, and Revised December 17, 2021*

### Service Delivery Flexibilities

- May be provided in a variety of settings such as family homes, hotels, and other community settings (Ends on March 31, 2022)
- May exceed maximum number of people in the home to address staffing shortages or impact of people who are required to isolate (Ends on March 31, 2022)
- May provide this service for people who are in an acute care hospital or short-term institutional stay (Ends on March 31, 2022, unless otherwise authorized in the federally approved waiver and PCP)

### Staffing Flexibilities

- Staffing ratios may be exceeded due to staffing shortages (Ends on March 31, 2022)
- Exceptions to 1:1 and 2:1 staff ratio must be approved by the DDA (Ends on March 31, 2022)
- Hire relatives and legally responsible individuals\* (Ends on March 31, 2022, unless otherwise authorized in the federally approved waiver)
- Hiring of spouses and parents of minor children\* (Ends on March 31, 2022, unless otherwise authorized in the federally approved waiver)
- Expedited onboarding with only essential training required prior to supporting people (Ends on March 31, 2022)

### Service Authorization Flexibilities

- Day time shared service hours will be authorized to provide funding for supports based upon the number of people in the home, with more available based upon individual needs (Ends on March 31, 2022)
- Expedited onboarding with only essential training required prior to supporting people (Ends on March 31, 2022)

### Retainer Payments & Rates

- Add 30 COVID-19 related retainer payment days (Ends on March 31, 2022)
- Increased rate for supporting people who have positive determination for COVID-19 and are required to be isolated (Ends on March 31, 2022)

### Documentation & Billing

- DDA will share guidance on documentation and billing for retainer days
- Providers must maintain documentation for positive COVID-19 virus and submit upon request

Visit our website for additional COVID-19 resources:

[https://dda.health.maryland.gov/Pages/DDA\\_Appendix\\_K.aspx](https://dda.health.maryland.gov/Pages/DDA_Appendix_K.aspx)

Have questions? Email them to: [dda.toolkitinfo@maryland.gov](mailto:dda.toolkitinfo@maryland.gov)

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